

Notice of Availability of Unemployment Compensation

Unemployment Insurance (UI) benefits are available to workers who are unemployed and who meet the requirements of state unemployment law. You may be eligible for benefits if the employer that employed you has not had wages reduced.

For general information about filing a claim, call 866-361-4524 or visit www.labor.alabama.gov.

You will need to provide the Alabama Department of Labor with the following information in order for the state to process your claim:

1. Your full legal name;
2. Your Social Security Number;
3. Your authorization to work (if you are an alien resident).

You should also have the following information available when you file your claim:

1. A list of names, complete addresses, telephone numbers, and dates of employment for your last 2 employers;
2. Information and dates of employment for any other job or work performed in another state in the past 12 months;
3. Your bank routing number and checking or savings account number, if you choose to have your unemployment payment deposited directly into your bank account.

To file a UI claim by phone, dial 866-2-FILE-AL (866-361-4524).

If you do not have access to a telephone, you may use a designated telephone at a local Alabama Career Center.

You will be asked a series of questions that will require you to answer by pressing numbers on your telephone keypad. You may need to transfer the call to a representative for additional information to complete your claim.

To file a UI claim online, visit www.labor.alabama.gov.

Click on "Unemployment," then "File Claim," then "Establish a New or Reopen a UI Claim".... and follow the prompts.

If you have questions about the state's unemployment law, call the Alabama Department of Labor Call Center Inquiry Line at 800-361-4524.